

Helicopter transport - terms and conditions - private - cargo transport

Valid from 1.8.2022

General

These are general conditions for loading and transport operations under the auspices of Helitrans AS carried out for private individuals, unless otherwise agreed in writing.

VAT is included in all prices according to the applicable laws and regulations, depending on the nature of the flight. Prices are given in NOK.

Ordering

In writing, by e-mail to ordre@helitrans.no or via the website of Helitrans AS.

Cancellation

Free of charge if canceled before 48 hours.

Cancellation later than 48 hours without reason due to weather or non-continuing events will be invoiced NOK 6 250,-

Departure fee

When departing from Norwegian airports/airfields as well as Helitrans AS's own bases, a departure fee is added.

Airbus H125 (AS350) NOK 625,-

Landingstillatelse

Landing by helicopter is subject to [the rules for motor traffic in rural areas](#), and requires a written landing permit, where the customer himself is responsible for obtaining this.

Permission for landing in infield is obtained from the landowner, and permission for outfield is obtained from the municipality or the county governor.

Should Helitrans AS obtain a landing permit, incurs a fee of NOK 1 250,-

Dangerous goods

The client is obliged to inform Helitrans AS in each case where such transport is relevant. Examples of dangerous goods can be: battery (battery acid), gas container, ski torch, petrol or other flammable liquid, fireworks, explosives, fire caps, weapons, ammunition and oxygen bottles. Do not try to hide such equipment in your luggage.

Fight time

Billable flight time is calculated from rotor start to rotor stop. The minimum invoiced time per assignment is 30 minutes.

The flight time includes two departures per hour, further start-ups are invoiced per piece NOK 625,-

Ground time

Ground time is considered the time the machine/pilot uses for preparation, strapping, and waiting between flight wings. Ground time is invoiced per hour started.

Airbus H125 (AS350) NOK 2 500,-

Attendance/interruption

Helitrans AS is not responsible for non-attendance or interruptions due to bad weather, technical challenges, or other reasons beyond Helitrans AS's control.

Helitrans AS has emergency preparedness agreements with the Norwegian state and is not responsible for interruptions caused by their activation, such as ambulance flights, rescue services, fire or other public requisitions.

Helitrans also reserves the right to cancel/move small assignments of less than 60 minutes if this should block larger assignments.

All mission flights where fixed attendance prices are given start in optimal conditions on the way to the mission. In the event of bad weather and an assumed longer time consumption at the time of arrival, the fixed approach will be converted to an hourly price. This is clarified with the customer before the assignment starts.

The captain can fail to start or cancel a mission if the company's safety instructions are not followed, or for other reasons that he finds necessary due to safety.

The safety instructions can be given orally by the captain, the same applies if the actual conditions at the assignment location are not in accordance with the order.

Insurance

Insurance of cargo and equipment is limited to 17 SDR per kg. Helitrans AS's liability is calculated up to 250,000 SDR for personal injury and 1,131 SDR for luggage. The company recommends that expensive equipment and materials are additionally insured by the customer. On request, Helitrans AS can provide this insurance covered at the customer's expense. As of 1 March 2022, 1 SDR is set at NOK 12.

Cargo / external load

During transport, approved/certified loading equipment must be used. If the customer's own equipment is used, the customer himself is responsible for checking for damage or defects before use. If loading equipment is used that is not Helitrans AS's property and lacks certification, Helitrans AS's responsibility is waived.

Rent of equipment

Helitrans offers the rental of special equipment by agreement. The equipment may be located at other bases and shipping may be charged.

Transportation of equipment and fuel

Transport of equipment and/or fuel under the auspices of Helitrans AS, invoiced per km, NOK 18.75

When transport is carried out by an external partner, this is invoiced according to the bill.

The customer is responsible for providing correct information when ordering. Incomplete and/or incorrect information can have major consequences for subsequent assignments on the same day. In that case, the customer must expect to attend again on another day, and to cover additional costs related to this.

Force majeure

Helitrans AS is not legally responsible for interruptions or additional costs that may arise due to extraordinary events that are beyond Helitrans AS's control. For example, extraordinary increases in fuel costs.

Invoice complaints

Complaints must be made immediately and no later than 8 days after receiving the invoice.

Helitrans AS uses its own company for factoring. In case of late payment, costs will be incurred in accordance with the factoring company's practice. Crediting of an invoice on the basis of missing information from the customer may result in a fee.

Customer obligations

The customer is responsible for notifying neighbors and notifying the local police, where noise can be a nuisance for areas in the immediate vicinity.

The customer is responsible for obtaining landing permits unless otherwise agreed with Helitrans AS

The customer is responsible for following the safety instructions provided.

Other additional charges

Invoice fee NOK 125,-

The load man is obligatory at cargo flights and are invoiced per day NOK 2 500,-